

**Supplier Lifecycle Management (SLC) - Supplier User Manual** Version 1.0



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# 1. General Information

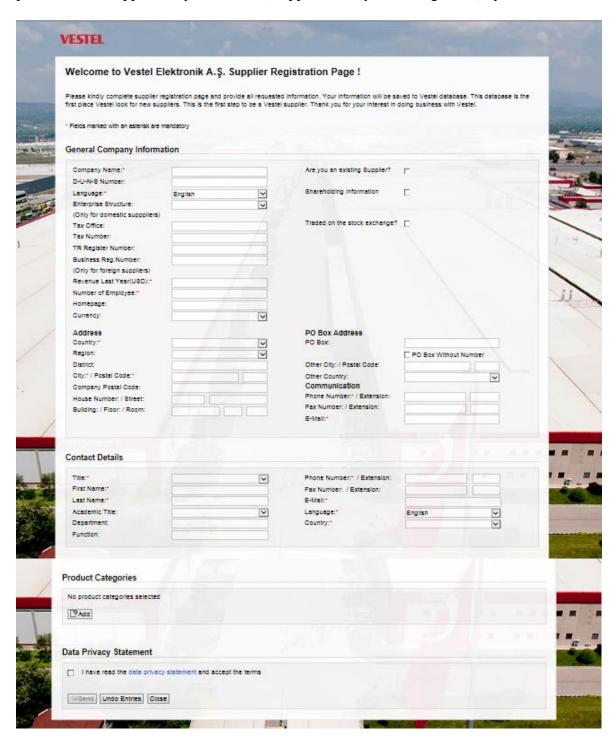
### Supplier Lifecycle Management Scope

SAP Supplier Lifecycle Management solution enables Vestel Electronic A.Ş. procurement professionals to take strategic approach to build sustainable and enriched supplier relationships. Vestel will gain a competitive edge as we can promote a value-driven supplier relationship that encourages supplier excellence, reduces supply risks and thus increases profitability.



# 1. Registration

Suppliers who want to have business with Vestel Electronic A.S., should register via <u>supplier.vestel.com.tr</u> link. All potential supplier should complete the registration form, presented and supported by SAP SLC (Supplier Lifecycle Management) system.



Field marked with (\*) and adding at least one Product Category are mandatory requirements of this form. After reading "Data Privacy statement", registration can be completed and sent by clicking "send" button. By doing this action, you will see a "thank you" message which implies that the registration is successfully completed to Vestel side.





Resim 1.2

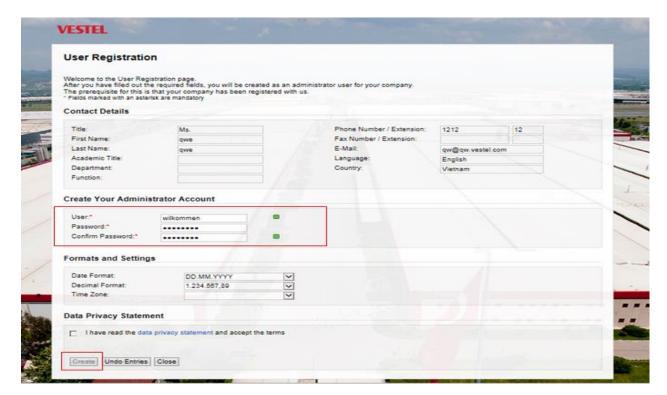
# 2. Logon Page

### **Notifications**

All registration triggers a work flow on Vestel side. In other word, all registration forms will be analyzed and replied as rejected or approved. If Vestel approves the registration form, then the related supplier becomes a "potential supplier" for Vestel. Also the potential supplier will be informed about their temporary username, login-link and password with separate mails.

### Create Responsible User

By using temporary username and password you will have access the page given below, which enable the supplier to create one responsible user on Vestel Supplier Portal.





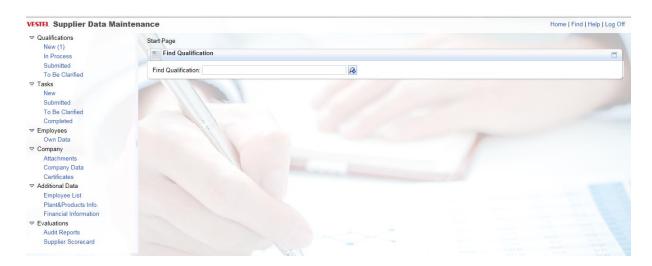


After clicking create button, supplier will see a confirmation page as shown above. Either clicking "Login" link above or entering Vestel Supplier Portal link: <a href="https://slc.vestel.com.tr/">https://slc.vestel.com.tr/</a>, suppliers can login the system with created username and password.





# 3. Homepage



There are six general categories that suppliers can reach in SLC homepage ( listed leftside of the homepage). These categories can be listed as

- a. Qualifications: In this category questionnaries can be followed and submited.
- b. Tasks: If the supplier is assigned any task, this category is the place to follow and to response.
- c. Employees: This section is related to master data of responsible person of the supplier firm.
- d. Company: This section is directly related to master data of the supplier's company.
- e. Evaluations: The supplier can find any QPA (quality process assurance) and QCA (quality capability assurance) audit results. Also quarter-based scorecard will be published with the KPI shown in Vestel Supplier Portal.

#### Qualifications



There are four standard queries, which are new, in process, submitted and to be clarified. If new is selected as shown above, the expected new qualifications will be listed. By clicking the related questionnarie link, you can directly open the survey:





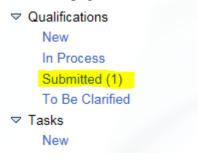
Here supplier are free to change the language. Click next button to proceed:



In any time suppliers are free to save and close the survey. By doing this action, they can continue to fill the questionnaire by clicking "In process" under Qualifications category.



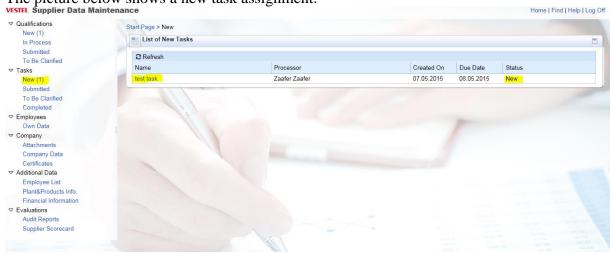
In the last page, it is needed to click submit button to complete the survey:



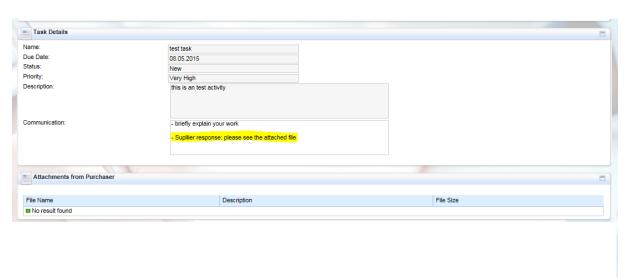
If Vestel side asks for extra explanation, then status of this survey will change from "submitted" to "to be clarified" and can be reached from the related query under Qualifications category.

#### Tasks

If the supplier is assigned any task, it can be followed from the related query under this category. ie. The picture below shows a new task assignment.

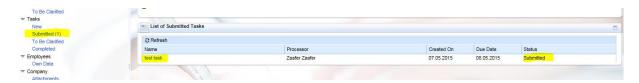


By clicking the related task link above you can reach the detail task page.



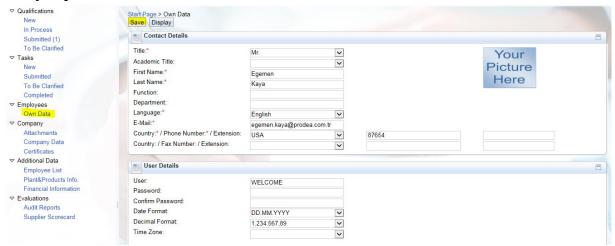


It is expected to upload a response document, however you can communicate with the task manager as highlighted above. To send the response, click the "submit" button. The submitted tasks can be followed in "submitted" query as below:



If Vestel requires additional explanations, documents, etc. they briefly explain their expectation in communication section and resend the task to supplier. On potential supplier side, these tasks can be seen in "to be clarified" query under task category.

### **Employees**

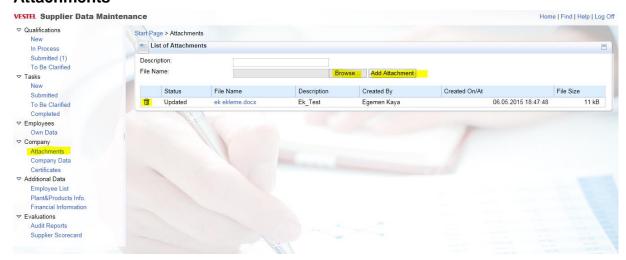


On this page, master data of the responsible contact person of the company is stored and displayed. Contact person should keep this page update. If any changes occurs, Vestel side will analyze and Vestel have right to confirm and reject the changes.

# Company

There are three sections in this category, which are Attachments, Company Data and Certificates.

#### **Attachments**





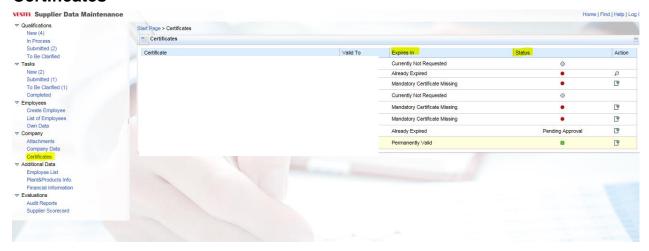
Any required or suggested attachments can be uploded and monitored on this page. This functionality requires Vestel approval. Potential Supplier can't add any documents without Vestel approval.

### **Company Data**

Master data of the company is stored and displayed on this section. Any change request triggers the workflow on Vestel side. In other word, after approval of Vestel side, changes can be displayed on this page. During the approval time, Suppliers are not allowed to change any other fields and any master data pages.



#### **Certificates**



All required certificates will be uploaded and monitored in this section. Any uploaded document requires Vestel approval.



### Additional Data

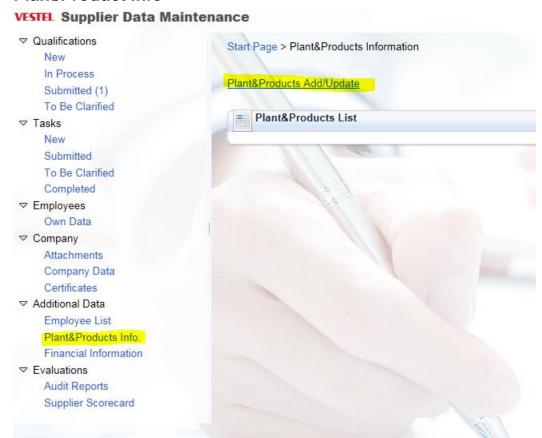
In this category, there are there sections which are Employee List, Plant/Product Information and Financial Information.

### **Employee List**



In this section by clicking the link above, supplier can update basic information of key people within the company.

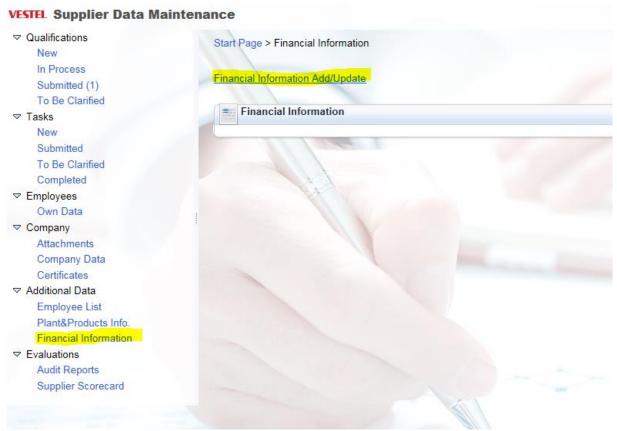
### Plant/Product info



In this section by clicking the link above, supplier can update basic information about plants and products related to Vestel.



#### **Financial Information**



In this section by clicking the link above, supplier can update basic information about Financial Information about company.

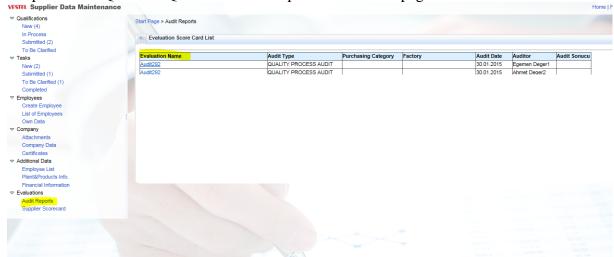
### **Evaluations**

This part is directly related to subjective and objective evaluations of the supplier. There are two major parts within this section, which are Audit Report, Supplier Scorecard.



# **Audit Report**

All performed QPA and QCA audit will be published on this page:



By clicking any desired link, supplier can display a detailed audit scores shown above.

## **Supplier Scorecard**



This part is related to objective score of the related supplier. These scorecards will be published quarterly with KPI that are shown in Vestel Supplier Portal. In order to see that, after clicking the "Supplier Scorecard" button, supplier has to enter a quarter such as 1.2015 or 2.2015.